

Join Up Baltic "Easter Campaign" Terms and Conditions (hereinafter referred to as the "Campaign")

1. General Rules

- 1.1. The organizer of the Campaign is SIA "Join Up Baltic", registration number 50203351701, registered address Vienības gatve 109, Rīga, Latvija, LV-1048, hereinafter referred to as "Join Up Baltic".
- 1.2. The Campaign takes place on the Join Up Baltic website:
• www.joinup.lt
• www.joinup.lv
• www.joinup.ee
- 1.3. The Campaign starts on April 7, 2025 (inclusive) and ends on April 21, 2025 (inclusive).

2. Prize Fund

- 2.1. The Campaign prize is an individual credit to the Join Up wallet, which the participant can use as a discount when booking a Join Up Baltic package tour (hereinafter referred to as the "Prize").
- 2.2. The chances of winning the Campaign prize are as follows:
- 25% chance to win €20
 - 50% chance to win €15
 - 25% chance to win €10
- 2.3. It is not possible to participate in the Campaign without winning a prize.

3. Campaign Rules and Conditions

- 3.1. To participate in the Campaign, the participant must enter their email address and agree to the terms and conditions on the website.
- 3.2. Only adults (18 years and older) may participate in the Campaign.
- 3.3. The credit amount is determined randomly using a special computer program.
- 3.4. Each email address can be used only once to participate in the Campaign.

4. Prize Redemption and Usage

- 4.1. The credit, along with activation instructions, will be sent to the provided email address.
- 4.2. The Prize (individual discount code) can be used only until May 31, 2025.
- 4.3. The Prize can only be used for booking package travel services.
- 4.4. The Prize cannot be exchanged or converted into cash.
- 4.5. Join Up Baltic is not responsible for the participant's removal from the Campaign or failure to receive the Prize if the Campaign rules are violated or if the information provided by the participant is incorrect or inaccurate.
- 4.6. Join Up Baltic has the right to unilaterally suspend the prize distribution in case of rule violations or force majeure.

5. Complaint Review Procedure

- 5.1. Any complaint regarding this Campaign must be submitted in writing, detailing objections and their reasons, along with all relevant documents or copies thereof.

5.2. Complaints must be sent to: SIA "Join Up Baltic", registered address Vienības gatve 109, Rīga, Latvia, LV-1058. Claims will be accepted until May 31, 2025.

6. Data Processing

6.1. By participating in the Campaign, the participant agrees to the use of their personal data for the purposes of the Campaign and Prize distribution.

6.2. The participant agrees that their personal data (email) will be used for Prize distribution as described in section 4.1.

6.3. The participant agrees that Join Up Baltic processes their personal data to the extent necessary according to these rules.

6.4. The participant agrees to data processing by Join Up Baltic in accordance with Join Up Baltic's privacy policy, available here: <https://joinup.ee/et/privacy-policy>.

7. Other Conditions

7.1. The rights and obligations of Join Up Baltic and the Campaign participants are defined only by these rules and conditions. Information provided in promotional materials is for informational purposes only.